GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

Nancy Burger
YMCA Storer Camps
6941 Stoney Lake
Jackson, MI 49201

November 07, 2023

RE: License #: SR380200088
Investigation #: 2024C0434002
YMCA Storer Camps

Dear Ms. Burger:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the Grand Rapids licensing unit at (616) 356-0100.

Sincerely,

James VandenHeuvel

James P. VandenHeuvel, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 901-3730

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	SR380200088
Investigation #:	2024C0434002
Complaint Receipt Date:	10/06/2023
Investigation Initiation Date:	10/06/2023
Report Due Date:	12/05/2023
Licensee Name:	YMCA of Greater Toledo
Licensee Address:	6465 W Sylvania Ave Sylvania, OH 43560
Licensee Telephone #:	(419) 729-8135
Administrator:	Nancy Burger, Designee
Name of Facility:	YMCA Storer Camps
Facility Address:	6941 Stoney Lake Jackson, MI 49201
Facility Telephone #:	(517) 536-8607
License Status:	REGULAR
Effective Date:	08/24/2023
Expiration Date:	08/23/2025
Capacity:	775
Program Type:	CAMP SITE - RESIDENTIAL

II. ALLEGATION(S)

	Violation Established?
The camp was not maintained in a clean, sanitary, and safe condition.	Yes

III. METHODOLOGY

10/06/2023	Special Investigation Intake 2024C0434002
10/05/2023	Special Investigation Initiated - Face to Face
10/06/2023	Contact - Document Received
10/26/2023	Inspection Completed On-site
10/29/2023	Contact - Document Received
10/30/2023	Inspection Completed-BCAL Sub. Compliance
11/07/2023	Corrective Action Plan Requested and Due by 11/22/2023.
11/07/2023	Exit Conference by telephone with Nancy Burger

ALLEGATION:

The camp was not maintained in a clean, sanitary, and safe condition.

INVESTIGATION:

On 10/5/23, The department received an online complaint from MDHHS centralized intake. The complaint read “An unknown youth stayed at the camp from 9/25/23-9/29/23 in the Mackinac cabin. The unknown youth returned home from camp with over 40 bed bug bites. Two bunk beds in Mackinac cabin were found to have bed bugs. Bunks are only inspected once a month for bed bugs. Parents were never informed that bed bugs were a risk prior to youth attendance. Rose Pest Control found evidence of bed bugs.”

On 10/5/23, I interviewed YMCA camp administrator Melissa Di Fiori. Ms. DiFiori stated the camp has had bed bugs recently but has contracted with Rose Pest Control.

On 10/6/23, I reviewed the rental agreement for the user group titled " The Storer Outdoor School Agreement". The contract group *Liberty Benton Middle School* attended camp from 9/25-9/29. The user group arrived before lunch on 9/25 and departed before lunch on 9/29. The group stayed at Camp Storer for five days and four nights. The group travelled to the camp facility from the school in Findlay, OH. The group's experience falls under the jurisdiction of the camp licensing due to length of stay meeting applicability of a children's camp.

On 11/2/23, I interviewed lead teacher from Liberty Benton Middle School, Mark Marshall. Mr. Marshall confirmed the rental agreement with Camp Storer and stated the campers left Liberty Benton Middle School around 8:30am on 9/25 and arrived back home around 12:45pm on 9/29. Mr. Marshall stated camp Storer contacted the school administrator on 9/29 about the bed bug finding in the Mackinaw Cabin and the school district shared the information with parents of campers.

On 10/26/23, I interviewed director Nancy Burger at the camp. Ms. Burger stated the camp had no problem with bed bugs through August 2023. On 9/20, a teacher sent a picture of a student who participated in the outdoor education program between 9/11-9/15. The picture was a student's arm with insect bites clearly visible. Ms. Burger stated when she received the notice, she contacted the maintenance team to do an inspection of the cabin of Mackinaw. The maintenance team did a visual inspection check and found no visual signs of bed bugs. Ms. Burger stated the next group arrived on 9/25 and stayed through 9/29. After the campers left on 9/29, the camp's contracted pest control service "Rose Pest Control" came through for the monthly canine inspection for bed bugs. The canine inspection found bed bugs in the Mackinaw and Butterfield cabins. Upon hearing of the finding, Ms. Burger stated she notified the principal at the school of the findings. Ms. Burger stated the school notified families. Ms. Burger stated the cabins Mackinaw and Butterfield are currently not being used for programs because of the exterminating treatment by Rose Pest Control. Ms. Burger stated the cabins are out of service until the Rose Pest Control conducts another canine inspection and has no findings. Ms. Burger stated Rose Pest Control is scheduled for a reinspection on 10/27.

I toured the cabins of Mackinaw and Butterfield. The cabin of Mackinaw is a 10-person A-Frame wood construction cabin with bunk beds and a small loft. The cabin had camper bunk beds on the main floor and a staircase leading to two adult sleeping beds. The bunks had mattresses leaning off the frames with clear evidence of white powder treatment. Ms. Burger stated the white powder is a chemical used by Rose Pest Control to kill the bed bugs. I inspected the frames and mattresses and found the cracks between the frame and bed board were had debris indicating lack of being cleaned. While on the tour, Ms. Burger contacted maintenance director Jim Rice by telephone to find if the camp has a written policy on managing bed bugs. Mr. Rice stated the camp uses the company Rose Pest Control and follows their guidance. I asked if the white powder is child safe and/cleaned up after use. Mr. Rice stated he didn't know but was willing to get the information from Rose Pest Control. I toured the cabin of Butterfield. Ms. Burger stated Butterfield also had a

canine inspection with positive hit for bed bugs. She stated they are not using the cabin but wanted to show me how the cabin interior surface (walls) was a different material. (T1-11) She stated the older interior finish makes it a little more difficult to get rid of bed bugs.

On 10/29/23, I received an email from Ms. Burger. She provided a copy of the chemical sheet from Rose Pest Control. I reviewed the document titled "Cimexa: Insecticide dust" The label sheet read "For control of: Ants, Cockroaches, Firebrats, Silverfish, Spiders, Mites, Bedbugs, Lice, Fleas, Ticks". The chemical label sheet provided directions for use and cautions. The application directions identify use sites including "in and around residential, multi-family, commercial" settings. The chemical label sheet cautions to "keep out of the reach of children". The treatment for bed bugs reads "remove bedding and take the bed apart. Treat the interior framework, joints, and cracks in the bed frame. Treat the mattress and box spring, paying particular attention to tufts, folds, and edges, and the interior framework of the box spring."

On 10/30/23, I emailed Ms. Burger requesting an update on the canine inspection and if any positive findings for bed bugs occurred. She replied back the same day with an email which read "they found one in Mackinac and one in Butterfield. We are not using until we get all clear from Rose and good cleaning. They will be back the end of November."

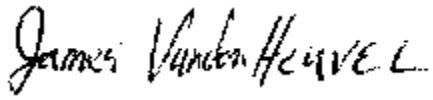
On 11/6/23, I reviewed a follow up email from facility maintenance director, Jim Rice. Mr. Rice provided the details for the steps taken when a bed bug has been suspected or found. His email read "We go to the building/cabin and do a visual inspection with flashlights. In the case a bug is found we will spray the area with 91% rubbing alcohol which we've found kills the bugs quickly when contact is made. I will then pass along our findings to Nancy, as well as Aaron Nelson from Rose so they can follow up with the K-9 as well as potential further treatments."

APPLICABLE RULE	
R 400.11313	**Maintenance.**
	(1) A campsite shall be maintained in a clean, sanitary, and safe condition.
ANALYSIS:	Interviews, records, and observations reveal the camp took reasonable and immediate action to remediate the possibility of a bug infestation. However, the cabin bunk beds I inspected were not clean with observed debris in cracks and under mattresses making identification of bed bugs difficult. The camp did not demonstrate compliance with clean and sanitary bunk area.
CONCLUSION:	**VIOLATION ESTABLISHED**

On 11/07/2023, I conducted an exit conference with Ms. Burger. I reviewed the findings of the report. Ms. Burger stated she will review the report and contact me with questions.

IV. RECOMMENDATION

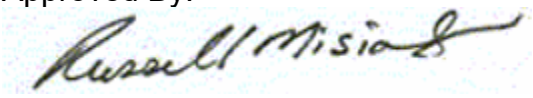
Upon submission of an acceptable corrective action plan, I recommend no change in the licensing status.



11/7/23

James P. VandenHeuvel Date
Licensing Consultant

Approved By:



11/7/23

Russell B. Misiak Date
Area Manager