STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

GRETCHEN WHITMER
GOVERNOR

BEVERLY WALKER-GRIFFEA
DIRECTOR

Jennifer Lintner
Shiawassee Family YMCA
5721 E. Exchange Rd.
Bancroft, MI 48414

9/11/2026

RE: License #: CD780238319
Investigation #: 2026C0459001
Camp Shiawassee
515 W Main St
Owosso, MI 48867

Dear Jennifer Lintner:

Attached is the Special Investigation Report for the above-mentioned facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Signed and dated corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the Camp Licensing Unit at 866-665-8116.

Sincerely,

James VandenHeuvel

James VandenHeuvel, Lead Licensing Consultant
Camp Licensing Unit
105 W. Allegan St. 2nd Floor
Lansing, MI 48909

MICHIGAN DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
CAMP LICENSING UNIT
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #: CD780238319

Investigation #: 2026C0459001

Complaint Receipt Date: 05/13/2026

Investigation Initiation Date: 05/15/2026

Report Due Date: 07/12/2026

Licensee: Shiawassee Family YMCA
5721 E. Exchange Rd.
Bancroft, MI 48414

Camp: Camp Shiawassee
515 W Main St
Owosso, MI 48867

Administrator: Jennifer Lintner

II. ALLEGATION(S)

	Violation Established?
An invited guest was allowed to be unsupervised at the camp in the summer 2025 camp season.	Yes
Additional Findings	Yes

III. METHODOLOGY

Date	**Investigative Activity**
05/13/2026	Special Investigation Intake #210644 Received
05/15/2026	Contact-Document Sent-Email to Complainant
05/28/2026	Contact-Telephone-YMCA Program Director
06/01/2026	Contact-Telephone call received from complainant
06/02/2026	Contact-Telephone call with director
06/04/2026	Contact-Face to Face
07/10/2026	Inspection Completed-Onsite
07/10/2026	Inspection in Sub Compliance
09/11/2026	Corrective Action Plan Required and Due by 9/26/2026

09/11/2026	Exit Conference by telephone with Ms. Lintner

IV. INVESTIGATION AND FINDINGS

ALLEGATION:

An invited guest was allowed to be unsupervised at the camp in the summer 2025 camp season.

INVESTIGATION:

On 5/13/2026, the department received an online complaint submission alleging that during the summer 2025 camp season, the camp director allowed an invited guest to volunteer at the facility. The guest would make “uncomfortable and sexual comments” to staff. In addition, the allegation provided that the guest used “curse words and inappropriate subject matter” around campers.

On 5/15/2026, camp licensing consultant, Mark Abenth attempted to contact the complainant by email and text message. The complainant did not return the contact until 6/01/2026.

On 6/01/2026, Mr. Abenth interviewed the complainant by telephone. The complainant described that Volunteer 1 (V1) was related to the camp director and would help with capital projects or just “hang around” at the camp. V1 had been at the camp during the 2025 camper season. V1’s behavior included “foul language” in the presence of campers as well as inappropriate comments and unwelcomed physical contact by V1 to staff. The complainant advised that no reports were made to law enforcement or other authorities because “it was awkward, but I never felt in grave danger.”

On 6/02/2026, Mr. Abenth received a contact from YMCA senior program director, Jen Lintner by telephone. Ms. Lintner advised that the camp director was informed of the complaint and has abruptly resigned and no longer works for the YMCA.

On 6/04/2026, Mr. Abenth interviewed Ms. Lintner onsite at the camp facility. Ms. Lintner stated that V1 was not considered a staff member of the camp. V1 was never “hired, retained, or included in any staffing files.” Nor did V1 have any annual training or in-service at the camp. V1 was not included on staff rosters for 2025. V1 would come to the camp facility to visit V1’s relative and to assist with capital projects. At times, V1 would loiter before or after assisting with the tasks. It was in these times that inappropriate actions may have occurred. Ms. Lintner advised the camp had developed a volunteer supervision policy for summer 2026 but did not have one in place for summer 2025. Ms. Lintner stated the new policy was provided to staff during the staff training on June 1, 2026.

I reviewed the volunteer supervision policy. The document was titled "Volunteers/Visitors-updated Spring 2026". The document included that all volunteers must complete a volunteer application. In addition, all volunteers must be "scheduled", "background checked", "approved by camp director and senior program director", "supervised at all times by a staff member", and "signed in/out of camp by lead staff (camp director, site supervisor or senior counselor)".

APPLICABLE AUTHORITY	
MCL 722.119	**Child care organization; prohibited individuals; central registry documentation; volunteer supervision; children's camps or campsites.**
	(4) Each child care organization shall establish and maintain a policy regarding supervision of volunteers including volunteers who are parents of a child receiving care at the child care organization.
ANALYSIS:	Interviews and records reveal the camp did not have a volunteer supervision policy in place for invited guests. The camp director allowed V1 unsupervised access to campers. V1's statements could not be substantiated from 2025. The camp administration subsequently developed a volunteer supervision policy for summer 2026 and trained staff on the policy. The policy implementation satisfies the corrective action plan for the violation.
CONCLUSION:	**VIOLATION ESTABLISHED**

ADDITIONAL FINDINGS

On 7/20/2026, Mr. Abenth reviewed the behavior management policy during the onsite inspection. The behavior management policy did not include information about positive behavior support methods within the policy.

APPLICABLE AUTHORITY	
R400.11113	**Behavior management.**
	(2) A camp shall include in the policy, methods for the positive behavior management of campers.
ANALYSIS:	Records reveal the camp has a behavior management policy, but it did not include positive behavior support methods.

CONCLUSION:	**VIOLATION ESTABLISHED**

On 9/11/2026, I conducted an exit conference with Ms. Lintner. I reviewed the findings of this report. Ms. Lintner stated she understood the findings.

V. RECOMMENDATION

Upon submission of an acceptable written corrective action plan, I recommend no change in licensing status.

James VandenHeuvel 9/11/2026

James VandenHeuvel Date
Licensing Consultant

Approved By:

D. S. Ramsey 09/11/2026

Deondra Ramsey, Manager Date
Out-of-School Time Learning and Camp
Licensing